



UNIVERSITY OF RUHUNA – FACULTY OF ALLIED HEALTH SCIENCES

DEPARTMENT OF PHARMACY

THIRD BPHARM PART I EXAMINATION – JANUARY 2022

PH 3142 COMMUNITY PHARMACY I – SEQ PAPER

TIME: TWO HOURS

INSTRUCTIONS

- There are **four** questions in this SEQ paper.
- Answer all questions.
- No paper should be removed from the examination hall.
- Do not use any correction fluid.
- Use illustrations where necessary.

01.

1.1 Community pharmacies are valuable assets for the provision of healthcare.

1.1.1 Define the term “Community Pharmacy”. **(10 marks)**

1.1.2 Briefly describe four benefits of community pharmacies. **(40 marks)**

1.2 Briefly explain three goals that you would target to achieve by establishing a new community pharmacy. **(30 marks)**

1.3 Briefly explain two strategies that can be used by retail pharmacies to ensure rational use of medicines. **(20 marks)**

02.

2.1 List five factors that you would consider when selecting a premises to establish a new retail pharmacy. **(20 marks)**

2.2 Briefly describe how you would design a dispensing area in your retail pharmacy. **(40 marks)**

2.3 Briefly explain four advantages of effective designing of infrastructure of retail pharmacy. **(40 marks)**

03.

3.1

3.1.1 List two differences between prescription only medicines and Over-The-Counter (OTC) Medicines. **(16 marks)**

3.1.2 List four special population that should be considered when dispensing OTC Medicines. **(10 marks)**

3.1.3 List four essential information that you would provide for a patient when dispensing OTC medication and briefly explain the importance of emphasizing each information.

(24 marks)

3.2 "Human resource is the most important aspects of pharmacy practice." As an owner of your community pharmacy, explain five strategies that you would take to create competent and committed pharmacy staff.

(50 marks)

04.

4.1 List five challenges community pharmacists face when communicating with older people.

(10 marks)

4.2 How you would handle a situation where a patient does not understand medication instructions provided by the physician?

(40 marks)

4.3 List four differences between a patient information leaflets and a package insert of a medicine.

(20 marks)

4.4 Briefly explain two advantages of a patient information leaflet.

(30 marks)

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