

**UNIVERSITY OF RUHUNA**

**BACHELOR OF SCIENCE GENERAL DEGREE LEVEL III (SEMESTER I)**  
**EXAMINATIONS JUNE/JULY 2015**

**SUBJECT: Management**

**COURSE UNIT: FSC 3112**

**TIME: Two (02) hours.**

Answer **Four (04)** questions including question number one (01)

---

01. (i) Define efficiency with an example. (03 marks)
- (ii) Briefly describe the process of management. (03 marks)
- (iii) Describe Henry Mintzberg's managerial roles. (03 marks)
- (iv) What do you mean by the principle of 'unity of command'? (03 marks)
- (v) What are the key elements of an organizational structure? (03 marks)
- (Total marks 15)
02. (i) What do you mean by the "human resource management"? (04 marks)
- (ii) Briefly describe the human resource management process. (05 marks)
- (iii) Explain the importance of human resource management for accomplishment of organizational goals. (06 marks)
- (Total marks 15)

03. (i) What is "Scientific Management"? (04 marks)
- (ii) Briefly describe the Henry Fayol's principles of management. (05 marks)
- (iii) Explain F.W. Taylor's contributions for the Scientific Management. (06 marks)
- (Total marks 15)

04. (i) How do you explain the differences between a manager and a leader? (04 marks)
- (ii) Describe the trait theory of leadership. (05 marks)
- (iii) Explain the importance of traits to apply the role of leadership in an organization. (06 marks)
- (Total marks 15)

05. Write three (03) short notes on the following topics.

- (i) Qualities of an effective control system
- (ii) Autocratic leadership and Democratic Leadership
- (iii) The Hierarchy of Needs Theory
- (iv) Organizational environment
- (v) Two Factor Theory in motivation

(Each carries 05 marks)

(Total marks 15)

@@@@@@@@@@