

## UNIVERSITY OF RUHUNA

## **FACULTY OF SCIENCE**

No of Pages: 13 No of Questions: 05 Total Marks: 100 [With Practical-20]

BACHELOR OF SCIENCE (GENERAL) DEGREE EXAMINATION - LEVEL III

SEMESTER II – JANUARY 2018

**SUBJECT** 

: SPEECH COMMUNICATION SKILLS

COURSE UNIT: FSC3132/32E2

Two Hours

Instructions: Answer all the questions and answer on this paper itself

Index No:

	Fo	r Examiners' Use	Ònly	
Question No	Ma	kimum Marks	Marks	S Obtained
			Examiner- 1	Examiner-2
1		10		
2	Α	10		
	В	05		
3	Α	10		
	В	05		
4		10		
5	А	15		
	В	15		
6 Preser	ntation (Practical)	20		
tal Marks		100		
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Examiners	niners'	Signature;	Examiner- 1	Examiner- 2
			Date:	Date:

## Question 01

Given below are some language functions in speech. Under each language function, there are three ideas given, name them as 'Formal', 'Informal' or 'Neutral'.

1.	Introducing someone.	
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You	introduce your sister to one of your friends; they do not know each	other.
(a)	"Hay! lemme introduce my sister."	[]
(b)	"I would like to introduce my sister."	[]
(c)	"Don't you know her? She's my sister."	[]
2.	Ask someone to do something	
You a	are going to ask someone to read your article and give comments. Y	ou ask,
(a)	"Could you look over this article?"	[]
(b)	"Could you please read my article and give me your comments?"	[]
(c)	"Hey bro! Give this a look."	[]
3.	Saying you have forgotten.	
"Excu	se me, did you bring my notes?" Your friend has forgotten them and	d he replies.
(a)	"I am very sorry, I must admit that I forgot it.	[]
(b)	"Sorry, I forgot it."	[]
c)	"O IF	[]
4.	Saying you are not interested	
our fou lik	riend asks you to go to see a film. Now you two are at the film hall. te the film?" You reply,	Your friend asks; "Do
a)	"I don't really like it."	[]
b)	"I'm not into it."	[]
c)	'Truly I cannot say it concerns me a lot."	[]

5	. Making a request	
You	are attending a special meeting and one of your friends call you.	You reply,
(a)	"Catch you later."	[]
(b)	"Could you please call me later?"	[]
(c)	"Can you call me later?"	[]
6.	Offering help	
You a	are on a train and an elderly woman is trying to put her heavy lugask,	gage into the luggage rack.
(a)	"Is there anything I can do?"	[]
(b)	"Want a hand?"	[]
(c)	"Perhaps I could assist in some way for."	[]
7.	Ask your friend to go and have a coffee	
You h	ave just finished a heavy workload and bit tired. So, you want to your friends.	have a cup of coffee with
(a)	"If you don't mind shall we go and have a cup of coffee."	[]
(b)	"Let's go and have a cup of coffee."	[]
(c)	"Hey bro! What about a coffee?"	[]
8.	Asking for permission	
You ar	re buying a shirt in a shop. You want to see if it fits you before yo	ou buy it.
(a)	"Mind if I try this on."	[]
(b)	"Can I try this on, please"	[]

"I wonder I could try this on."

(c)

1	9. Expressing opinion	
"Yo	u think you will pass the medical test but your friend is o	doubtful about your chances"
(a)	"To be honest, I am fairly pessimistic."	[]
(b)	"I am slightly doubtful about your chances."	[]
(c)	"Bro, there is no way that you will pass, see."	[]
1	0. Telling someone how to do something.	
Some	eone in a cash deposit box and is having trouble trying to him how to do it. You say,	deposit money. He asks you to
(a)	"Yes, of course, this is how you do it."	[]
(b)	"Look, do it this way."	[]
(c)	"Yes, surely, you should follow this procedure."	[]
Quest	tion 02	(Marks=10)
1.	You have planned everything to go on the batch trip. A to an unavoidable reason.  Final results out. Your name is on the top of the list. Very the state of the list. Very the state of the list. Very the state of the list. Very the	Anyway, it has been cancelled due
	Final results out. Your name is on the top of the list. Yo	
3.	The time is almost nearly 1.00 am. Someone started tap	
4.	Your friend was suffering from a serious financial problas a secret until you find it yourself.	lem for a long time and she kept it

5	
5	proposed to marry someone that you do not like to even have a look.
	(Marks=10)
В	. Read the following utterances and classify them into five speech acts; directives
	commissives/ representatives/ declaratives and expressive
1.	The dishes are
	disgusting
2.	No more explanations to give. I don't agree with your terms. <u>I resign</u> .
3.	You should know about my friend. Really good at numbers. He is one of the senior
	accountants in our company
4.	
5.	Don't worry anymore. No hard thoughts. I am going to leave you Fred
	(Marks=05)
Questi	ion 03
A.	Provide an appropriate discourse marker in the gap considering the given list. Do not use the same twice.
	(obviously/ regarding/ like/by the way/ moreover/ what's more/ after all/ otherwise/
	at least/ consequently)
1.	We've done a great job on the speaking listening, I'm afraid we still have some work to do.
2.	We need to consider every angle before we begin our research, we
	should speak with a number of experienced people on the matter
3.	The company will introduce three new products next New Year Season
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4	. I think she should be blameless she is too young to identify the
	difference between right and wrong.
5	. Do you believe in ghosts? Frankly I don't believe
6.	. She didn't get the joke! I'm – – laughing my head off, but she couldn't see what was funny about it.
7. 8.	they have designed them themselves.
9.	the most qualified candidates usually get the best job if there are not personal favors.
10	). Well I think we can finish our discussion now who is going to have lunch at the canteen today?
	(Marks=10)
В.	Complete the blanks with the following discourse markers. Use (a) discourse maker(s) only once.  (let's see/ actually/ I mean/ speaking of/ by the way)
1)	A: How was your interview?
	<b>B:</b> It was not successful. But, I managed to answer all the questions.
	<b>A:</b> Oh! Me too. Even I could not understand some of the questions? what are your plans for the next few months?
2)	A: You have not put in much effort this term. Even you did not answer all the questions.  B: Really! What do you mean sir?
	A: what I am trying to say is you have failed the exam.
3)	A: What do you think of our cultural show?
	<b>B:</b> I think it's o.k there were all singing and dancing items and for me it was bit boring.
	A: Sure. I also felt the same

4) A: I am going to arrange a trip to Kandy. How many are joining us for the journey?
<b>B:</b> Mm. Not that much there's your family members, your uncle family and mine
A: Sure. But how about our neighbours?
5) A: I was in Singapore last year. I had a good shopping there.
<b>B</b> : Really! Were the goods very expensive?
A: Oh! Not that much.
<b>B:</b> Is that so? Singapore I have heard that there are many wonderful places to visit.
(Marks=05)
Question 04
Correct the errors in the following sentences and rewrite them. Each sentence has one mistake.
(a) I am very much pleasing to have this opportunity to address you all.
(b) We gathered here today to bid welfare to Mrs. Amarasena.
(c) Today you look like sad because of his transfer.
(d) He is a most outstanding officer in our branch.
(e) We wish you from the depth of our hearts all successful and happiness in the future.
(f) I didn't understand your problem because lack of clarity.
(g) Dear Friend accept my heart congratulations on your success.
(h) All right. Now let me explain the important of Mr Silva's service.

	(i) 'It gives me great pleasure, as the President of the Welfare Society, of welcome on this occasion.	to speak a few word
		<u>Y.</u>
	(j) I've come to realize that being a part of a team is a lot more than just s	share credit.
Qu	uestion 05	(Marks=10)
4.	You are a CEO of a leading mobile company in Sri Lanka. Due to the e in the telecommunication sector your company is now facing a series of a big loss. Even your employees are already demotivated and underp going to make <u>an inspirational speech</u> to encourage the workforce to beat the competitors. Write your speech in 150 words.	issues and running at erforming. You are
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	(i) 'It gives me great pleasure, as the President of the Welfare Society, to speak a few word of welcome on this occasion.
	(j) I've come to realize that being a part of a team is a lot more than just share credit.
Qu	(Marks=10)
A.	You are a CEO of a leading mobile company in Sri Lanka. Due to the excessive competition in the telecommunication sector your company is now facing a series of issues and running a a big loss. Even your employees are already demotivated and underperforming. You are going to make <u>an inspirational speech</u> to encourage the workforce to perform their best to beat the competitors. Write your speech in 150 words. (Marks 15)

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**B.** You are asked to deliver a speech at a special event organized by the nature club of the University of Ruhuna insisting the value of preserving nature for the next generation. Imagine that you are going to highlight the famous speech made by Chief Seattle who lived in 1854. Read the following extract taken form Chef Seattle's speech and **paraphrase** it suitably in a way to incorporate it into your speech.

"But how can you buy or sell the sky? The warmth of the land? The idea is strange to us. If we do not own the freshness of the air and the sparkle of the water, how can you buy them?

Every part of the earth is sacred to my people. Every shining pine needle, every sandy shore, every mist in the dark woods, every meadow, every humming insect. All are holy in the memory and experience of my people.

We know the sap which courses through the trees as we know the blood that courses through our veins. We are part of the earth and it is part of us. The perfumed flowers are our sisters. The bear, the deer, the great eagle, these are our brothers. The rocky crests, the dew in the meadow, the body heat of the pony, and man all belong to the same family.

The shining water that moves in the streams and rivers is not just water, but the blood of our ancestors. If we sell you our land, you must remember that it is sacred. Each glossy reflection in the clear waters of the lakes tells of events and memories in the life of my people. The water's murmur is the voice of my father's father.

The rivers are our brothers. They quench our thirst. They carry our canoes and feed our children. So you must give the rivers the kindness that you would give any brother.

If we sell you our land, remember that the air is precious to us, that the air shares its spirit with all the life that it supports. The wind that gave our grandfather his first breath also received his last sigh. The wind also gives our children the spirit of life. So if we sell our land, you must keep it apart and sacred, as a place where man can go to taste the wind that is sweetened by the meadow flowers.

Will you teach your children what we have taught our children? That the earth is our mother? What befalls the earth befalls all the sons of the earth.

This we know, the earth does not belong to man, and man belong	igs to the earth. All things are
connected like the blood that unites us all. Man did not weave to	he web of life he is ment
strand in it. Whatever he does to the web, he does to himself."	(Marks=15)
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