



UNIVERSITY OF RUHUNA – FACULTY OF ALLIED HEALTH SCIENCES

DEPARTMENT OF PHARMACY

THIRD BPHARM PART I EXAMINATION – OCTOBER/NOVEMBER 2019

PH 3142 COMMUNITY PHARMACY I (SEQ)

TIME: TWO HOURS

INSTRUCTIONS

- Answer **all** questions in the booklet provided.
- No paper should be removed from the examination hall.
- Do not use any correction fluid.
- Use illustrations where necessary.

1.

- 1.1. List **two** differences between community pharmacy and hospital pharmacy in terms of functions. (10 marks)
- 1.2. List **three** benefits which can be obtained from a community pharmacy. (15 marks)
- 1.3. Briefly explain **three** qualities of a professional community pharmacist. (45 marks)
- 1.4. Briefly describe **three** strategies which can be used to maintain a professional environment in a community pharmacy. (30 marks)

2.

- 2.1. List **two** differences between prescription only medicines and over-the-counter medicines. (20 marks)
- 2.2. List **two** advantages of availability of over-the-counter medicines. (20 marks)
- 2.3. List **three** methods which can be used to arrange medicines in a pharmacy store. (15 marks)
- 2.4. Briefly describe **three** importance of effective management of inventory in a community pharmacy. (45 marks)

3.

- 3.1. List **four** basic steps which you should follow when counselling a patient. (10 marks)
- 3.2. Briefly explain **three** skills that you should develop when counselling patients. (45 marks)
- 3.3. Briefly describe about **three** characteristics features in a patient counselling area. (45 marks)

4.

- 4.1. List **five** ideal characteristics of patient information leaflets. (20 marks)
- 4.2. List **five** advantages of patient information leaflets. (20 marks)
- 4.3. Briefly explain the followings.
 - 4.3.1. Community pharmacist role in responding to minor ailments (30 marks)
 - 4.3.2. Community pharmacist role in health promotion (30 marks)