



UNIVERSITY OF RUHUNA – FACULTY OF ALLIED HEALTH SCIENCES

DEPARTMENT OF PHARMACY

FOURTH B.PHARM PART I EXAMINATION –JUNE 2018

PH 4143 COMMUNITY PHARMACY II (SEQ)

TIME: TWO HOURS

INSTRUCTIONS

- Answer **all four (04)** questions in Part A and Part B in separate booklets provided.
- No paper should be removed from the examination hall.
- Do not use any correction fluid.
- Use illustrations where necessary.
- Marks will be deducted for illegible hand writing.

PART A

01.

- 1.1. What are the benefits of effective communication? *(50 marks)*
- 1.2. Briefly explain **three** non-verbal communication barriers. *(50 marks)*

02. Explain the following terms.

- 2.1. Active listening *(50 marks)*
- 2.2. Managing personal space *(50 marks)*

PART B

03.

- 3.1. Complementary and alternative medicines are extremely popular around the world. Explain the possible reasons for that. *(40 marks)*
- 3.2. Briefly explain the following.
- 3.2.1. Biofeedback therapy *(15 marks)*
- 3.2.2. Homeopathy *(15 marks)*
- 3.3. Briefly describe how healthcare professionals could contribute for recognizing and preventing abuse of prescription only medicines. *(30 marks)*

04.

- 4.1. “Medication noncompliance should be prevented”. Justify this statement. *(20 marks)*
- 4.2. Explain how the factors related to drugs affect medication noncompliance. *(40 marks)*
- 4.3. Describe how healthcare professionals could promote the patient drug compliance. *(40 marks)*

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