



UNIVERSITY OF RUHUNA – FACULTY OF ALLIED HEALTH SCIENCES

DEPARTMENT OF PHARMACY

FOURTH BPHARM PART I EXAMINATION – JUNE 2022

PH 4143 COMMUNITY PHARMACY II – SEQ

TIME: TWO HOURS

INSTRUCTIONS

- There are **four** questions in this SEQ paper.
- Answer all questions.
- No paper should be removed from the examination hall.
- Do not use any correction fluid.
- Use illustrations where necessary.

01.

- 1.1 List four problems related to sale and use of herb medicines. *(10 marks)*
- 1.2 State four strategies which can be taken to overcome the problems mentioned in 1.1. *(10 marks)*
- 1.3 “Medication adherence is a challenge in older adults”. Justify the statement by describing four reasons. *(40 marks)*
- 1.4. Adherence to long-term treatments is a key strategy in the management of chronic diseases.
- 1.4.1 List four approaches a community pharmacist can use to improve medication adherence in patients with chronic diseases. *(10 marks)*
- 1.4.2 Briefly describe two approaches mentioned in 1.4.1. *(30 marks)*

02.

- 2.1 Pharmacists can use different strategies to educate patients about their medications. Write one appropriate strategy that could be used to achieve each of the following objectives during patient education. *(20 marks)*

Learning objectives	Appropriate strategy
Improve knowledge	2.1.1
Improve understanding	2.1.2
Develop skills	2.1.3
Change attitudes	2.1.4

2.2 Patients often use their pharmacy as the first point of call for advice in the management of acute pain.

A 45-year-old female patient comes to your pharmacy and requests a pain reliever for her back pain which she is suffering since few days. Describe how you would respond to this patient elaborating the steps of the conversation. Write examples where necessary.

(60 marks)

2.3 Briefly explain the “teach back” approach which is used in patient education. *(20 marks)*

03.

3.1 Showing compassion is an important quality when interacting with patients in community pharmacy setting.

3.1.1 List four advantages of communicating patients with compassion. *(10 marks)*

3.1.2 Briefly describe two barriers to provide compassionate care in community pharmacy practice. *(20 marks)*

3.2

3.2.1 Define the term “prescription drug abuse”. *(10 marks)*

3.2.2 List five opioid medications which can cause addiction. *(10 marks)*

3.2.3 Describe five strategies that a community pharmacist can use to reduce drug abuse and its harm. *(50 marks)*

04.

4.1 List five advantages of effective contraceptive counselling. *(20 marks)*

4.2 State five customer related factors you would consider during contraceptive counseling. *(20 marks)*

4.3 Briefly discuss the “relational communication” method related to contraceptive counseling. *(40 marks)*

4.4 A mother comes to your pharmacy counter and inquires whether she could know about an infant formula for her 6-months-old baby. She has decided to change her infant son to a formula without having a special reason.

4.4.1 What is your advice for this mother? *(05 marks)*

4.4.2 Provide three reasons to justify your advice mentioned in 4.4.1. *(15 marks)*

@@@@@@@@@@@@