

University of Ruhuna

Master of Arts in Peace and Development Studies

First Semester Examination - January 2019

PDS 6134 - Models and Applications of Conflict Resolution

Answer Any Four (04) Questions

Write in legible handwriting.

Time: 03 Hours

01. "Conflict resolution is to facilitate a balanced agreement to any form of conflict among people with differing interests." Critically discuss with appropriate examples. (15 marks)
02. Briefly discuss on the critical skills required for an effective conflict manager with suitable examples. (15 marks)
03. (a) Define what is "cultural roots" of negotiation. (05 marks)
- (b) How cultural/traditional roots would assist in conflict resolution? Discuss with appropriate examples. (10 marks)
04. (a) How would negotiation provide with an opportunity to arrive at a win - win solution to a conflict situation? Discuss with examples. (10 marks)
- (b) What are the steps involved in a negotiation process? Elucidate briefly. (05 marks)
05. (a) Describe what is conflict analysis. (05 mark)
- (b) How would you employ tools for conflict analysis with any of the three (03) examples you studied? (10 mark)

06. (a) What do you mean by the purpose of conflict analysis? (05 marks)

(b) Briefly discuss the following approaches.

(i) Conflict Transformation

(ii) Conflict Prevention

(10 marks)

07. (a) Define what is “mediation” with your practical experience. (05 marks)

(b) Discuss how would a mediation process leads to amicable solution between parties with conflicting interest.

(10 marks)

08. Write brief notes on any **two (02)** of the following titles.

(a) Guidelines for Negotiation (7.5 marks)

(b) Bottom up Conflict Approach (7.5 marks)

(c) Karl Marx conflict theory (7.5 marks)

(d) Types of conflicts (7.5 marks)

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