

**University of Ruhuna**  
**Master of Arts in Peace and Development Studies**  
**End Semester Examination - June 2017**  
**PDS 6134 - Models and Applications of Conflict Resolution**

(Answer only **four (04)** Questions)

**Time: 3 Hours**

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01. Conflict resolution is conceptualized as the method and process involved in facilitating the peaceful ending of conflict. Critically discuss with appropriate examples where necessary.  
(15 marks)
02. (a) Why do you consider mediation offers an opportunity for all the parties to find win - win solution to a conflict situation? Discuss with appropriate examples.  
(10 marks)
- (b) List out some of the crucial skills needed for a successful mediation process.  
(05 marks)
03. (a) How negotiation helps two or more parties to reach a beneficial outcome over one or more issues? Elaborate with suitable example.  
(10 marks)
- (b) Briefly discuss some of the prime skills should be inculcated by an effective negotiator?  
(05 marks)
04. (a) Briefly discuss about the potential fields to mediation providing relevant examples.  
(10 marks)
- (b) Briefly elaborate about the role of a mediator in a dispute resolution process.  
(05 marks)

05. (a) The key function of a facilitator is to enabling groups to work with people of diverse backgrounds, interest and capabilities. Elucidate your answer showing suitable current examples. (10 marks)
- (b) What are the processes considered to be important in a facilitation task? Discuss with proper examples. (05 marks)
06. (a) Diplomacy is the art of conducting international relation. Critically debate with compatible examples. (10 marks)
- (b) What are the main functions of diplomacy? Explain with related examples. (05 marks)
07. (a) Elaborate about the indigenous modes of conflict resolution practiced in Sri Lanka, India, Pakistan, Nepal with suitable examples? (10 marks)
- (b) Discuss about the shortcomings of the indigenous practices of conflict resolution with suitable examples. (05 marks)
08. Write brief notes on any two (02) of the followings. Each question carries 7.5 marks.
- (a) Ways of formal peace education (7.5 marks)
- (b) Barriers to communication (7.5 marks)
- (c) The ingredients of conflict (7.5 marks)
- (d) Ineffective methods of conflict resolution (7.5 marks)

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