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1.3 List four (04) suitable strategies that can be used to enhance the adherence to therapy. **(20 marks)**

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1.4 As a community Pharmacist, what will be your advice for a patient who is going to start an antibiotic as per doctor's advice? **(20 marks)**

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2.1 Define following terminologies.

2.1.1 Negative view of drug

(10 marks)

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2.1.2 Drug withdrawal symptoms

(10 marks)

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2.1.3 Psychological dependence

(10 marks)

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2.2 Tobacco consumption is a global health problem. Cigarette trade is currently flooding to Asian countries, targeting especially potential youth and women. Nicotine is the active chemical in the cigarette causing addiction. Describe three possible strategies that are effective in prevention and cessation of cigarette smoking.

(20 marks)

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3.1. Briefly describe two benefits a Pharmacist is getting by having good communication skills. (20 marks)

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3.2. Briefly describe three (03) benefits patients experience when pharmacists use effective communication. (30 marks)

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3.3. "Effective way of questioning is an important factor in good communication."
Discuss this statement. (25 marks)

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