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UNIVERSITY OF RUHUNA – FACULTY OF ALLIED HEALTH SCIENCES

DEPARTMENT OF PHARMACY

THIRD BPHARM PART I EXAMINATION – JULY 2018

PH3142 COMMUNITY PHARMACY I-(SEQ)

TIME: TWO HOURS

INSTRUCTIONS

- There are **four** (04) questions in parts A and B of the paper.
- Answer each part in a separate booklet provided.
- Do not use any correction fluid.
- Marks will be deducted for illegible hand writing.

PART A

1. Counselling patients on their medication, provides significant benefits to both the patient and the pharmacist.

1.1. State **four** benefits gained by the patient from the pharmacist through patient counseling.

(10 marks)

1.2. Briefly describe **three** appropriate techniques to be used during a counselling session as a pharmacist.

(30 marks)

1.3. Diversity of the culture challenges healthcare providers to facilitate bridging cross-cultural gaps with the patients. Write a short note on culture as a barrier to communication in patient counseling.

(30 marks)

1.4. The basic principles of a patient counseling sessions are not changed with the new medication or refilling an ongoing prescription. However, the focus of the discussion is somewhat different during counselling for a refill. Briefly describe **three** main areas to be concentrated on a refill counselling session.

(30 marks)

2. Answer all parts.

2.1. Differentiate patient information leaflet and product information leaflet. *(10 marks)*

2.2. Briefly describe the order of information that should be presented in the preparation of a patient information leaflet for an oral tablet. *(40 marks)*

2.3. Briefly describe the role of community pharmacist in promoting rational use of medicines. *(50 marks)*

PART B

3. Answer all parts.

3.1. Define the following terms.

3.1.1. Prescription only medicines. **(10 marks)**

3.1.2. Over the counter medicines. **(10 marks)**

3.2. List **four** types of community pharmacies that exist in the society. **(10 marks)**

3.3. "Proper layout design of a community pharmacy is essential to get attracted by customers". Justify the statement. **(30 marks)**

3.4. Briefly describe the proper process of managing pharmacy staff in the community pharmacy setting. **(40 marks)**

4. Answer all parts.

4.1. Write **five** risks associated with improper practice of self-care. **(15 marks)**

4.2. State the importance of managing **patients' records** in a community pharmacy. **(25 marks)**

4.3. Briefly describe **five** advantages of codification of drugs in a community pharmacy. **(30 marks)**

4.4. Briefly describe **three** basic factors to be considered for the proper management of an inventory in a community pharmacy. **(30 marks)**

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